Q&A Setup for Temporary MToken Code Request

*NOTE* If you have lost your MToken, you can obtain a replacement at an MToken Distribution Center. For more info on obtaining and activating a replacement MToken: http://www.mais.umich.edu/mtoken/mtoken_obtain.html.

If you simply just forgot your MToken today – no problem! Call ITS Access & Accounts at 734-964-4357, option 1 to request a temporary Tokencode; OR you can request a temporary Tokencode online as long as you have set up the required security Q&A in advance. Here’s how:

1. Enter your Uniqname and Kerberos password for login, and then click “Forgot Yours?” under the Tokencode field. The Forgot Your MToken? box will then appear. Click the “MToken Service Center” link.

2. Click “Set Up Q&A Authentication.”
3. You will then need to set up three security questions. Use the drop down arrows to browse for the best selection. Type your answers in the required fields, then click “next.”

4. You will be prompted to verify that these are the questions and answers that you want to use.

Verify, and you are done!